

## VIRUS ON A PC / LAPTOP ONBOARD

**42** 

	ACTION (NOT NECESSARILY IN ORDER)
	If the PC is behaving abnormally take screenshot of the issues observed on the PC. This may include a Notice received indicating that the PC is infected by a virus.
	Disconnect the lan cable from the pc.
	Run the anti-virus software program to remove the virus.
	Should the PC continue to behave abnormally power down the PC and power up the PC again.
	Re-run the virus software program to remove the virus. If the Virus message has not been removed or the PC continues to function abnormally, power down the PC.
	Keep the PC isolated and confirm that the PC remains disconnected from the Lan system. Place a sign on the monitor that the PC is not to be used until further notice.
	CALL THE OFFICE IT DEPARTMENT ON THE FOLLOWING:
	IT Emergency Response (24 H) Tele: +27 (0)79 902 5219
	The duty IT representative will guide the Master through the process of confirming the extent of the breach of the Cyber security on the Vessel's IT infrastructure.
	IT will ensure that the server has not been compromised.
	IT will ensure that all other PC's have not been compromised.
	IT will ensure that the affected PC is repaired satisfactorily.
	IT will expressly instruct the vessel to reconnect the PC to the Lan system. Do not reconnect the PC until IT have confirmed it is safe to do so.